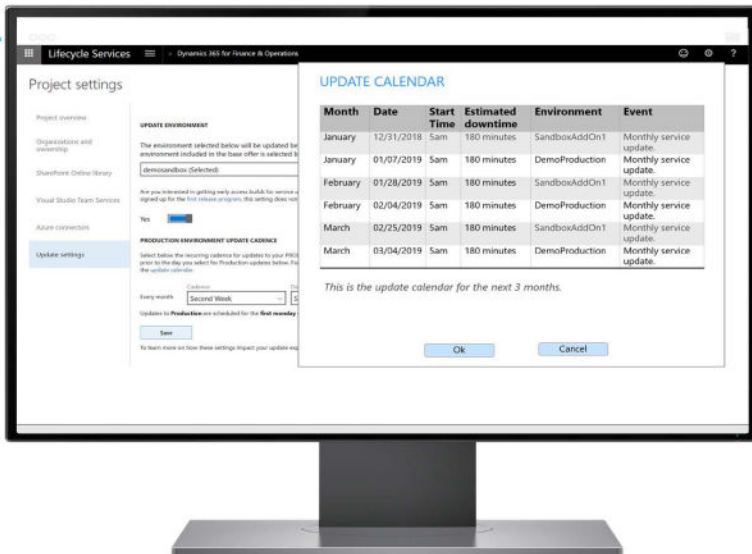




# RELEASE VALIDATION ASSURANCE SERVICES

## EXPERIENCE SMOOTHER DYNAMICS 365 UPDATES

While frequent updates of Microsoft Dynamics 365 are some of the many benefits of a cloud-based solution, it also means automated testing and validation of the latest release is critical. This is especially true if you have integrations to 3rd party apps or any level of customizations as these must be tested and validated before accepting the next scheduled update. This can be daunting, as you need to maintain a robust testing schedule to discover any problems in your pre-release test environments. The good news is you don't take on this major effort alone.



## PARTNER WITH SUNRISE

While there are many benefits to be had with frequent updates, there are also greater risks. That's why there is nothing like the reassurance that comes with thorough and documented testing. With Sunrise's Release Validation Assurance Service (RVAS), key stakeholders can be confident that between Microsoft and Sunrise, a proactive automated testing and validation process is in place to avoid unanticipated update failures.

### GET AHEAD

You'll benefit from having both Microsoft and Sunrise test your specific environment and unique test scenarios. Additionally, you can expect priority failure resolution to either address issues quickly or a custom recommendation to skip the update or add new scenarios.

### UNCOVER ERRORS

Use task guide recordings to easily maintain a library of test scenarios and avoid failures before accepting the next update in production. You can either provide the guides yourself, or have Sunrise help collect and prepare the test scenarios.

### STAY AHEAD

Once you get on a regular update schedule, you'll want to stay on it if at all possible. Avoid putting off your next update by teaming up with Sunrise to help you execute, analyze, and react to monthly test scenarios. You'll still maintain full control to authorize the next update, just with more confidence and fewer surprises!

# WHY SUNRISE

Why work with Sunrise? In addition to our hundreds of successful go-lives, we've got a few other secrets to our success...

## AWARD WINNING

Sunrise is consistently recognized by industry leaders and Microsoft for superior service, dedication to Microsoft Dynamics 365, innovative industry solutions, and for our history of successful implementations around the world.

## PROVEN SOLUTIONS

Since 1994, we've been helping brands improve their processes and operations. Today we offer insights, methodology, and exclusive functionality through Sunrise 365.

## INDUSTRY EXPERIENCE

From the start we have believed in being great at a few things rather than "just OK" at many. This laser-like focus on key industries and a single product line means we can offer consistent, successful results to our clients time after time.

## CLOUD PROVIDER

We're all in on the cloud and have been since day one. As a Microsoft Cloud Solution Provider, we're here to help you transition your business to the cloud, and then support you at every step of your cloud journey.

## LOCAL (BUT GLOBAL)

With headquarters in Winston-Salem, North Carolina, Sunrise has regional offices spanning North America, Europe, and Asia. You can count on Sunrise to bring industry expertise to the table, everywhere you do business.

## LIFETIME SUPPORT

Why hire freelance consultants or expensive staff when you can leverage pay-as-you-go Global Support from Sunrise? We offer a cost-effective support umbrella with 24x7 coverage across North America, Europe, and Asia.



## NEXT STEPS

Sunrise Technologies is a premier provider of Microsoft Dynamics 365, Azure, and Power Platform for apparel, footwear, consumer products, and manufacturing companies. We deliver game-changing, global, Tier 1 supply chain solutions without the cost and complexity.

Sunrise offers a one-stop, end-to-end industry solution to deploy, enhance, and support Dynamics 365 for a lifetime. Plus, customers can hit the ground running with industry best practices, pre-built configurations, and a proven methodology. With offices and deployment capabilities in North America, Europe, and Asia, we are everywhere you do business.

